John & Paulann Dymond 263 Madison Street San Francisco CA 94134

Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC.

My husband and I live in San Francisco, CA.

Our household uses Sonic, a competitive provider to AT&T for our phone and internet. AT&T has extended fiber service to our neighborhood, however, Sonic has no access to that fiber as yet. AT&T has sent numerous ads through the mail and online trying to garner customers for this fiber and yet it denies Sonic access to it. I call Sonic customer service every once in a while to find out if they have access to fiber and am told that they do not.

We are former AT&T customers who switched to Sonic because of price point, excellent customer service and our desire to support and work with a local company as opposed to a behemoth that has terrible customer service.

We currently have a DSL connection. We want to remain Sonic customers and we want a fiber connection!!

Broadband is critical to my business as an illustrator and designer. It's not unusual for the DSL connection to be slow or sluggish when I'm working with large files on the internet.

We do not support deregulation of telephone and internet services and we respectfully request that you deny Big Telecom's request.

John & Paulann Dymond